

Sintratec is a high-tech startup developing cutting-edge technology and offering the world's first professional compact laser sintering 3D printer. We are a young team sharing the goal to revolutionize industrial manufacturing!

For our fast-growing company, we are looking for a highly motivated

## Head of Customer Success (m/w) 100%

As Head of Customer Success, it is your central task to make our customers successful.

Your main tasks:

- You work together with our customers to ensure a highly satisfactory performance of our products
- You help build a world class service organization and develop Sintratec's service offering
- You lead our service team consisting of service engineers and technicians
- You ensure that our service team performs according to service agreements and your goals
- You work closely together with all other Sintratec departments to ensure customer success

Your profile:

- High service and customer orientation with sales flair
- Very good people skills and high quality awareness
- Good understanding of technology, solution-oriented thinking
- Education with technology background
- Management experience, for example in customer service or sales is a plus
- Very good written and spoken knowledge of English and German

In our high-tech startup additive manufacturing systems are invented, manufactured and sold worldwide. You will be part of a passionate team and you will have the opportunity to actively help shape the future of the company. Within an unbureaucratic atmosphere we offer freedom for satisfying work.

Do you want to get started? We are looking forward to your electronic application.

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